

Terms and Conditions

Last updated: April 2026. Our previous terms and conditions are archived [here](#).

The terms and conditions below (“Conditions”) govern the use of Teacher Tapp, or any other mobile application (“App”) made available by Education Intelligence Limited, trading as Teacher Tapp (“we”, “us”, “our”) for download under these Conditions by each user (“you”, “your”).

1. Conditions of Use

By accessing the App you agree to be bound by these Conditions, which include our Privacy Policy.

If you do not agree to be bound by these Conditions and/or our Privacy Policy, do not download the App (or cease using the App if you have already downloaded it).

If you have any questions, contact us at hello@teachertapp.co.uk.

These Conditions may be updated from time to time. We will notify you of material changes via the App, and the updated version will be effective as soon as it is accessible. You may terminate these Conditions and your use of the App if you do not accept the changes. You are responsible for regularly reviewing these Conditions so that you are aware of any changes.

Education Intelligence Limited is a company registered in England and Wales with company number 10825354 and registered office at Education Intelligence, Freshmill, Delta House, Bridge Road, Haywards Heath, England, RH16 1UA; and registered with the Office of the Information Commissioner (No. ZA277848).

2. Using our App

2.1 In return for complying with these Conditions, you may download a copy of the App (including upgrades and releases) to your devices for the purpose of (a) answering certain survey questions (“Questions”); and (b) viewing all information contained within the App, including the daily insight based on responses to the Questions, our reports and blog (“App Content”), for your personal, non-commercial purposes only.

2.2. You must answer the Questions honestly and to the best of your knowledge.

2.3 We are giving you personally the right to use the App on a non-exclusive basis. You may not transfer an App

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- You must have either (a) the child's own consent, where the child is aged 13 or over and capable of giving informed consent; or (b) parental responsibility for the child, where the child is under 13 or is not capable of giving informed consent independently.
- You must not submit any sensitive personal data relating to a child (including data about their health, ethnicity, religion or similar) without first providing explicit confirmation of your authority to do so.
- We will process any personal data relating to a child in accordance with our Privacy Policy and in a manner that prioritises the best interests of the child, in line with the ICO's Children's Code.
- We reserve the right to request reasonable evidence of parental responsibility or consent at any time. If satisfactory evidence is not provided, we may suspend or delete the relevant data and account.

2.5 When you provide your answers to Questions, you authorise and direct us to make such copies of your answers as we consider necessary in order to facilitate the publication, display and storage of those answers as part of the App Content for the purposes of our business, including providing reports and App Content to our clients (subject to Clause 2.7). Your answers will generally be anonymised so your identity cannot be revealed. However, if (with your consent) we combine or connect aggregated data with your personal data in such a way that it can directly or indirectly identify you, we treat this as personal data in accordance with Clause 2.7 and our Privacy Policy.

2.6 Where your answers are used or stored by us in a way that your identity is not revealed, and subject to our obligations under applicable data protection law, you grant to us a perpetual, non-exclusive, transferable, fully paid, worldwide licence (with the right to sublicense) to use, copy, publicly perform, publicly display, reformat, translate, excerpt (in whole or in part) and distribute such content for purposes connected with the operation, improvement and promotion of the App, and to prepare derivative works of, or incorporate into other works, such content.

This licence applies only to data that has been genuinely anonymised such that individuals cannot reasonably be identified, directly or indirectly. We will not rely on this licence in a manner that is inconsistent with your rights under UK data protection law.

2.7 Where your answers are used or stored by us in a way that your identity might be revealed, you grant to us the same licence as in Clause 2.6, except that it is also subject to your continuing consent and the terms of our Privacy Policy. You may withdraw your consent at any time by contacting us at hello@teachertapp.co.uk or using the account settings within the App. If you withdraw your consent, your answers will automatically expire and we will cease to use or store your answers. Your identity might be revealed.

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2.9 You shall not, and shall not permit or assist any third party to: (a) view, access or copy any content or data, including App Content, other than in accordance with the licence in Clause 2.1; (b) translate, adapt, disassemble, reverse engineer, decompile or copy the whole or any part of the App, nor arrange or create derivative works based on the App except to the extent permitted by law not capable of exclusion by agreement; (c) make for any purpose including error correction, any modifications, adaptations, additions or enhancements to the App or any App Content; (d) combine, match or merge the whole or any part of the App with or incorporate the App into any third-party code; (e) rent, distribute, sell, sub-license, loan, lease, resell or otherwise make the App or any App Content available to third parties, in whole or in part; (f) attempt to undermine the security of the App; (g) access the App to build a competitive product or service or to build a product or service using similar ideas, features, functions or graphics; (h) make available online all or part of the App or any App Content through the internet or any intranet; (i) remove or alter any copyright or other proprietary notice on any part of the App or any App Content; and/or (j) take any action in an attempt to obtain any other user's data, cause malfunction, crash, tamper with or otherwise impair the App.

2.10 You are responsible for use of the App on your device. You shall promptly notify us if you become aware of any unauthorised access to or use of the App or App Content, and provide all reasonable assistance to bring an end to such unauthorised access or use.

2.11 You agree that all IP Rights in the App, the Questions, any App Content and all data collected from the App (other than your own answers) belong to us; and that the rights in the App and the App Content are licensed (not sold) to you. "IP Rights" means any patent, trade mark, registered design or any application for registration of the same, or the right to apply for registration of the same, any copyright or related rights, database right, design rights, rights in trade, business or domain names, rights in trade dress, rights in inventions, rights in confidential information or know-how or any similar or equivalent rights in any part of the world.

2.12 For the purpose of our business, we may allow third parties to: (a) sponsor Questions from time to time; (b) access our back-catalogue of data; and/or (c) market and advertise their products and services on the App.

2.13 Where, for research purposes, we seek to influence user behaviour — for example in respect of wellbeing or attachment to the profession — we will:

- obtain your explicit opt-in consent before any such activity begins, explaining clearly what the activity involves and its purpose
- always provide a clear and accessible option to opt out at any time
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We will never seek to influence user behaviour in a way that is harmful, deceptive or contrary to your interests.

3. App Availability

3.1 We shall use reasonable endeavours to make access to and use of the App available at all times, but you acknowledge that there may be occasions when access may be interrupted, including for scheduled maintenance or upgrades, for emergency repairs, or due to failure of telecommunications links and/or equipment.

3.2 We reserve the right to remove or modify content or features from the App where there is a legitimate reason for doing so, such as legal or regulatory requirements, security concerns or significant operational changes. Where reasonably practicable, we will give you reasonable advance notice of material changes. We shall not be liable for the removal or modification of content or features where we have acted reasonably in doing so.

3.3 Each party is responsible for any telecommunications charges, subscriptions or other charges payable for the time spent accessing or using the App.

4. Warranties, Disclaimer and Limitation of Liability

4.1 Subject to these Conditions, we warrant that we shall (a) provide access to the App with reasonable skill and care; and (b) use industry-standard virus detection software in relation to the App.

4.2 You agree that App Content is provided for information only. It is based on responses to the Questions and other third-party information and therefore may contain errors or omissions and may not be accurate, timely or complete. To the extent permitted by law, we shall have no liability to you in relation to your use of the App and/or App Content, including any steps you take in reliance on App Content.

4.3 If there is a problem with the App that damages a device or any digital content belonging to you, and this is caused by our failure to use reasonable skill and care, we will either repair the damage or pay you reasonable compensation proportionate to the loss or damage suffered, subject to proof of that loss or damage. We will not be liable for damage caused by your failure to comply with these Conditions. Nothing in these Conditions limits our liability beyond what is permitted by applicable law.

4.4 Nothing in these Conditions shall limit or exclude liability for death or personal injury caused by negligence, fraud, fraudulent misrepresentation or any other loss that cannot lawfully be excluded.



5. Termination

5.1 You may terminate your account and your use of the App at any time by deleting your account within the App or by contacting us at hello@teachertapp.co.uk with the email address associated with your account.

5.2 We may suspend or terminate your access to the App:

- immediately, where you have materially breached these Conditions and the breach is not capable of remedy, or where you have failed to remedy a remediable breach within 14 days of being asked to do so
- immediately, where required by law or for urgent security reasons
- on 30 days' written notice, for any other reason.

We will tell you the reason for termination unless we are legally prevented from doing so.

5.3 On termination of your right to access the App, you shall cease to access the App and delete it from all devices in your control. We may also remotely remove the App and cease providing you with access.

5.4 Our [Privacy Policy](#) sets out how we will treat your personal data on termination.

6. General

6.1 These Conditions contain the entire agreement between us with respect to access to the App and supersede all prior agreements and representations, standard conditions or other implied conditions, whether written or oral, with respect to the subject matter of these Conditions.

6.2 You shall not assign or transfer your rights or obligations under these Conditions, in whole or in part, to any third party without our written permission. We may assign or transfer our rights and obligations under these Conditions to someone else and will tell you if we do this.

6.3 Even if we delay in enforcing these Conditions, we can enforce them later.

6.4 Each of these Conditions operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining conditions will remain in full force and effect.

6.5 Nothing in these Conditions shall create or imply an agency, partnership or joint venture between us. Neither of us shall act or describe itself as the agent of the other, nor shall either of us have or represent that it has any authority to make commitments on behalf of the other.



consumer protection laws of your country of residence, which shall apply in addition to these Conditions where required by law.

6.7 Either of us can bring legal proceedings in the courts of England and Wales in relation to any dispute arising out of or in connection with these Conditions.

7. Additional Terms — Apple App Store

We both acknowledge that these Conditions are concluded between you and us only, and not with Apple. We, not Apple, are solely responsible for the App and its content. The licence granted to you is limited to a non-transferable licence to use the App on an Apple device that you own or control and as permitted by the App Store Terms and Conditions.

We, not Apple, are solely responsible for providing maintenance and support services with respect to the App. Apple has no obligation to furnish any maintenance or support services with respect to the App.

We are solely responsible for any product warranties, to the extent not effectively disclaimed in these Conditions. In the event of any failure of the App to conform to any applicable warranty, you may notify Apple, and Apple will refund the purchase price (if any). To the maximum extent permitted by law, Apple will have no other warranty obligation with respect to the App.

We, not Apple, are responsible for addressing any claims by you or any third party relating to the App or your use of it, including product liability claims, claims that the App fails to meet any applicable legal or regulatory requirement, and claims arising under consumer protection legislation.

In the event of any third-party claim that the App or your use of it infringes that third party's intellectual property rights, we, not Apple, will be solely responsible for the investigation, defence, settlement and discharge of that claim.

You represent and warrant that (a) you are not located in a country subject to a US Government embargo or designated as a "terrorist supporting" country; and (b) you are not listed on any US Government list of prohibited or restricted parties.

Apple and Apple's subsidiaries are third-party beneficiaries of these Conditions and, upon your acceptance, Apple will have the right to enforce these Conditions against you as a third-party beneficiary.

8. Additional Terms — Google Play Store

We both acknowledge that these Conditions are concluded between you and us only, and not with Google LLC

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We, not Google, are solely responsible for providing maintenance and support services with respect to the App. Google has no obligation to furnish any maintenance or support services with respect to the App.

We are solely responsible for any product warranties to the extent not effectively disclaimed in these Conditions. In the event of any failure of the App to conform to any applicable warranty, you may notify Google, and Google will refund the purchase price (if any) in accordance with its refund policy.

We, not Google, are responsible for addressing any claims by you or any third party relating to the App, including product liability claims and claims arising under consumer protection legislation. In the event of any third-party intellectual property infringement claim relating to the App, we, not Google, will be solely responsible for its resolution.

Google and Google's subsidiaries are third-party beneficiaries of these Conditions and, upon your acceptance, Google will have the right to enforce these Conditions against you as a third-party beneficiary.



Teacher Tapp is the daily survey app for teachers. Every day, thousands of teachers share their views on what's really happening in schools. Their voices – unfiltered and honest – are at the heart of shaping positive change in education. By tapping in, teachers help build an accurate, ever-evolving picture of the education world, one question at a time.



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